OFFICIAL INVESTIGATIVE REPORT - VOL 01

DECEPTIVE SALES PRACTICES

The "Bait-and-Switch" Consultation Scheme at Lunar Astro

Published by: The Digital Consumer Watchdog Group

Subject: Lunar Astro / Deepanshu Giri

1. Executive Summary

This report details a coordinated "bait-and-switch" consumer fraud scheme. Evidence gathered from multiple independent consumer protection platforms indicates that Lunar Astro charges premium fees (₹5,000+) under the guise of providing expert astrological consultations by Deepanshu Giri, only to offload the service to inexperienced students. When consumers demand refunds for this deceptive practice, they are routinely denied and blocked.

2. Verified Consumer Evidence

EXHIBIT A: Verified Trustpilot Review (Sept 17, 2025)

Complainant: SHA Sh

Platform: Trustpilot.com

> *"Took consultation thinking Deepanshu will do analysis. Shocked he uses students to do our analysis and charges 5k. Total waste and substandard. Asked for refund as i dont want to pay some chintu in UP doing nonsense analysis and take 5k rs. They blocked me."*

Analysis: This review explicitly outlines the core of the scam: false advertising of the service provider, delivery of a substandard product by an unqualified proxy, refusal of refund, and punitive blocking of the consumer.

EXHIBIT B: ConsumerComplaints.in Grievance (Nov 23, 2023)

Complainant: Disha Maladkar

Platform: ConsumerComplaints.in

> *"I have booked a consultation and few days before the consultation I have learned that Deepanshu Giri do not take personal consultation... I had some reservations about consultation from someone else who is not deepanshu Giri, that co-ordinator man cancelled my meeting and told me for 50% refund... that person was very rude and cancelled my appoint without giving me any idea of where and when I will get the full refund."*

Analysis: This corroborates Exhibit A perfectly. The consumer waited over a month, was subjected to the bait-and-switch, and when they questioned the proxy student model, their money was withheld.

3. Consumer Action Plan

Consumers who have fallen victim to this specific ₹5,000 proxy-student scam are advised to immediately contact their banking institution to file a **"Services Not Rendered as Described"** chargeback. Furthermore, complaints should be registered with the National Consumer Helpline (NCH) citing deceptive advertising.

Document generated for public awareness and consumer protection. All quotes are public record.